

Walk-In Smart Queue

Check in, grab a coffee, and we'll hold your spot.

HERE'S HOW IT WORKS

1

Check In

Visit the front desk with your requisition. We'll text you **one link** to track your spot.

2

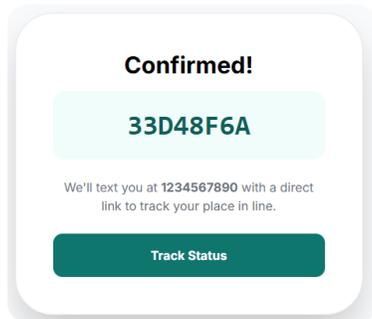
Freedom!

Go grab a coffee, run a quick errand, or wait in your car. Check your status often.

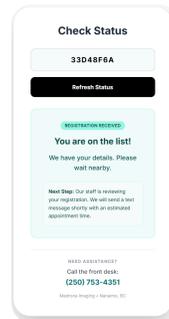
3

Head Back

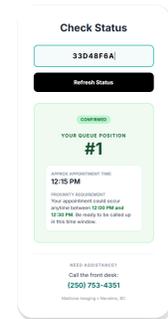
When your window is approaching, stroll back to the clinic. Easy!



You're in the queue



We're reviewing



Your spot is live

A FEW GROUND RULES



Times Are Estimates

Clinic flow can shift things around.
Like a restaurant wait — close, but not a promise.



Some Exams Take Longer

Not all rooms do all study types, so your wait may vary.



Miss Your Window?

You go to the back of the line. Don't ghost us!



Stay Nearby

Keep within 10–15 min of the clinic.
Tim's run? Yes. Ferry to Vancouver? No.



Bring Your Requisition

No doctor's req = no X-ray. Sorry!



Watch Your Phone

Your status page is your lifeline — keep checking it!



Please be in the clinic when you are 4th on the list or less